

Tuesday, November 21, 2017

Hi Matt,

I wanted to let you know that we will be checking out of the Homewood Suites in Farmington today, November 21, 2017 to return to our home. Is there anything I need to do with the Klein Company who did our relocation, or will you take care of that? I know it has been quite a while since we have had need to communicate, but wanted you to know I appreciate all your cooperation and attention to detail to date. Over the next month or so, I will get some additional things together to submit to you now that we have our furnishings purchased.

I also wanted to share with you, with our highest recommendation, the experience we had with Kapura General Contractors from day one to the completion of our construction and CO. We could not have asked for a more top quality company from beginning to end with every individual who worked on our home.

They are honest, trustworthy, accessible, and have a working crew of specialists who provide the best work anyone could want. Of course, this comes from the top with the owner, Bill Kapura. I also want to mention the amazing work of our general contractor, Joe Gibertoni and the caring and responsiveness of Charles Lyman on day one and through the difficult first few weeks, months, as well as Lauren in the office who is handling the insurance details. Bill Kapura stays right on top of things and he worked so hard with his team to get us back into our home by Thanksgiving. It couldn't have been more timely for my husband, Frank, who is 86. Kapura is an extraordinary company of caring and responsible professionals. I would be happy and honored to serve as a reference for any of your upcoming clients if they are in need of Kapura's service.

In addition, I would like to recommend the option of the Homewood Suites, 2 Farm Glen Blvd. in Farmington, CT. 06032 for any clients who need a place for extended stay. Nicole Karski, the general manager, leads an incredible team who made us feel like we were part of a family during our extended stay. They are actually using our experience as part of their long term strategic plan (Anissa Ladd, Director of Sales). Homewood Suites is clean and full service with amenities and the staff is friendly and responsive; the location is easy access to highways and stores. The suites are spacious with a living area and kitchenette and a good work peninsula. In addition, the king suite has a spacious bedroom and separate sink area and separate bathroom.

Facing the inner courtyard provided a nice view (rather than a parking lot) as well for this extended stay.

Matt, thank you again for everything to date. I look forward to finishing things up as details are completed.

Please let me know if there is anything I need to do on this end.

Have a peaceful, restful and enjoyable Thanksgiving. We certainly have much to be grateful for this Thanksgiving. We have been fortunate to work with good people at Arbella Insurance, Kapura General Contractors, and Homewood Suites. We feel like we have made many new friends. We are generous in our recommendations and praise of all three organizations.

Many thanks,

Suzi and Frank D'Annolfo