

Dear Mrs. Kapura:

Ken and I want to thank you for the GREAT job your company did on rebuilding our Garage, which collapsed from the snow last January. This was a huge project, from the ground up, and there was additional work done on the house. The final project is JUST BEAUTIFUL. We want to thank, in particular, George Gelinas for all his help and especially for his patience throughout this whole process. Whenever an issue came up, (and there are always issues on a build of this size) , he kept his word on fixing the problem. He has the perfect temperament for his position with Kapura, and is a definite asset to the company. All of the employees who worked on the project were honest, hard working, friendly, respectful and fun to have around. Our grandson even gave Dean a drawing of his backhoe. They all were JUST THE BEST!! I would not hesitate to recommend your company to anyone. I want to send you "before and "after" pictures to use in your advertising, but I have to get the "before" pictures off my old computer. I will do that as soon as I get the chance - hopefully this week or next.

KEN AND I WANT TO WISH EVERYONE AT KAPURA BUILDING & RESTORATION A VERY MERRY CHRISTMAS AND A HAPPY AND PROSPEROUS 2012.

Sincerely,

Roberta O'Neil

Tuesday, November 21, 2017

Hi Matt,

I wanted to let you know that we will be checking out of the Homewood Suites in Farmington today, November 21, 2017 to return to our home. Is there anything I need to do with the Klein Company who did our relocation, or will you take care of that? I know it has been quite a while since we have had need to communicate, but wanted you to know I appreciate all your cooperation and attention to detail to date. Over the next month or so, I will get some additional things together to submit to you now that we have our furnishings purchased.

I also wanted to share with you, with our highest recommendation, the experience we had with Kapura General Contractors from day one to the completion of our construction and CO. We could not have asked for a more top quality company from beginning to end with every individual who worked on our home.

They are honest, trustworthy, accessible, and have a working crew of specialists who provide the best work anyone could want. Of course, this comes from the top with the owner, Bill Kapura. I also want to mention the amazing work of our general contractor, Joe Gibertoni and the caring and responsiveness of Charles Lyman on day one and through the difficult first few weeks, months, as well as Lauren in the office who is handling the insurance details. Bill Kapura stays right on top of things and he worked so hard with his team to get us back into our home by Thanksgiving. It couldn't have been more timely for my husband, Frank, who is 86. Kapura is an extraordinary company of caring and responsible professionals. I would be happy and honored to serve as a reference for any of your upcoming clients if they are in need of Kapura's service.

In addition, I would like to recommend the option of the Homewood Suites, 2 Farm Glen Blvd. in Farmington, CT. 06032 for any clients who need a place for extended stay. Nicole Karski, the general manager, leads an incredible team who made us feel like we were part of a family during our extended stay. They are actually using our experience as part of their long term strategic plan ( Anissa Ladd, Director of Sales). Homewood Suites is clean and full service with amenities and the staff is friendly and responsive; the location is easy access to highways and stores. The suites are spacious with a living area and kitchenette and a good work peninsula. In addition, the king suite has a spacious bedroom and separate sink area and separate bathroom.

Facing the inner courtyard provided a nice view (rather than a parking lot) as well for this extended stay.

Matt, thank you again for everything to date. I look forward to finishing things up as details are completed.

Please let me know if there is anything I need to do on this end.

Have a peaceful, restful and enjoyable Thanksgiving. We certainly have much to be grateful for this Thanksgiving. We have been fortunate to work with good people at Arbella Insurance, Kapura General Contractors, and Homewood Suites. We feel like we have made many new friends. We are generous in our recommendations and praise of all three organizations.

Many thanks,

Suzi and Frank D'Annolfo

Bill and team!

As we approach the 11th hour of my restoration, I need to express my gratitude for the professionalism, patience, understanding, and timely and exceptional treatment from all of your staff, employees, sub contractors etc. while working on my condo. The coordination effort was more than I could have dreamed of. Jon, thanks for continuously checking in to give me the head's up on the next task and to ensure we were on the same page, neighbor!

Mike Collins and his team, Mike G, Dominique and Victor are professional, efficient, careful and excellent movers and cleaners. Can I hire them for fall cleaning? Claude installed the tin ceiling (and other assorted carpentry) amazingly with attention to detail. Jim and crew installed flooring in this angular condo with amazing speed and again with attention to detail. Keith and his crew, I think Eric and....made the place shine like never before. I don't think there was a speck of paint where there shouldn't have been and everywhere there should. The electrician came and went....and the lights are where they were and work! Did I miss anyone? Brian, thanks for estimating and re-estimating during my most challenging days.

I cant believe this is mostly all behind me. Thank you for making what can be a difficult and emotional time a 'glass half full' experience.

Many thanks to all!

Vivian Robinson

Tuesday, November 21, 2017

Hi Matt,

I wanted to let you know that we will be checking out of the Homewood Suites in Farmington today, November 21, 2017 to return to our home. Is there anything I need to do with the Klein Company who did our relocation, or will you take care of that? I know it has been quite a while since we have had need to communicate, but wanted you to know I appreciate all your cooperation and attention to detail to date. Over the next month or so, I will get some additional things together to submit to you now that we have our furnishings purchased.

I also wanted to share with you, with our highest recommendation, the experience we had with Kapura General Contractors from day one to the completion of our construction and CO. We could not have asked for a more top quality company from beginning to end with every individual who worked on our home.

They are honest, trustworthy, accessible, and have a working crew of specialists who provide the best work anyone could want. Of course, this comes from the top with the owner, Bill Kapura. I also want to mention the amazing work of our general contractor, Joe Gibertoni and the caring and responsiveness of Charles Lyman on day one and through the difficult first few weeks, months, as well as Lauren in the office who is handling the insurance details. Bill Kapura stays right on top of things and he worked so hard with his team to get us back into our home by Thanksgiving. It couldn't have been more timely for my husband, Frank, who is 86. Kapura is an extraordinary company of caring and responsible professionals. I would be happy and honored to serve as a reference for any of your upcoming clients if they are in need of Kapura's service.

In addition, I would like to recommend the option of the Homewood Suites, 2 Farm Glen Blvd. in Farmington, CT. 06032 for any clients who need a place for extended stay. Nicole Karski, the general manager, leads an incredible team who made us feel like we were part of a family during our extended stay. They are actually using our experience as part of their long term strategic plan ( Anissa Ladd, Director of Sales). Homewood Suites is clean and full service with amenities and the staff is friendly and responsive; the location is easy access to highways and stores. The suites are spacious with a living area and kitchenette and a good work peninsula. In addition, the king suite has a spacious bedroom and separate sink area and separate bathroom.

Facing the inner courtyard provided a nice view (rather than a parking lot) as well for this extended stay.

Matt, thank you again for everything to date. I look forward to finishing things up as details are completed.

Please let me know if there is anything I need to do on this end.

Have a peaceful, restful and enjoyable Thanksgiving. We certainly have much to be grateful for this Thanksgiving. We have been fortunate to work with good people at Arbella Insurance, Kapura General Contractors, and Homewood Suites. We feel like we have made many new friends. We are generous in our recommendations and praise of all three organizations.

Many thanks,

Suzi and Frank D'Annolfo  
30 Shadow Lane  
West Hartford, CT. 06110  
860-324-2283  
Claim 88213

*Dan Holiday | Bristol, CT*

*Monday, August 28th, 2017*

*My experience with Kapura General Contractors was one of the best relationships you could imagine. Mr. Kapura saved us from losing a major portion of our house to a dishonest insurance company. He helped us from the beginning to the very end of the job. He saved us money in a number of different ways. He fought for us with the insurance company and as they tried to stall, he went ahead with the work anyway. His crews are some of the best I have ever seen, and I have been in the trades for over 30 years. His crews are true craftsmen and professionals. I was really pleased that all of the materials that he had brought to our site were the best. His project manager, or Bill himself, spent many hours working for us and with us. Even his subcontractors were top-notch. And a good indication that he is an honest man is the fact that his crews and subcontractors think very highly of him. I contacted Mr. Kapura at odd hours and whenever I had any questions and I always got speedy answers. Without his help and concern I would not have the beautiful home I have today. I can't thank Bill, Joe, and the crews and subcontractors enough. Without them, myself and my family would still be fighting with the crooked insurance company. Instead I have a safe, comfortable home for my family to live in. In my book, Mr. Kapura and his people are the best at what they do ANYWHERE. \*Bill, if you happen to come across this review, please accept my heartfelt thanks on behalf of myself and my family. You're the best! -Dan*

Barbara Tessier | Woodbury, CT

Thursday, July 27<sup>th</sup>, 2017

BEST experience remodeling ever!

From our first meeting with Joe the estimator to the walk thru with Brian, the project manager & Joe the entire process went smoothly.

First, we covered the wish list, then the suggestions we never thought of. Joe provided an extremely detailed estimate. We met at the showroom to pick wood flooring. They had an extensive selection to choose from.

The painters were professional and particular. They suggested a glaze for the entranceway that made for a warm entrance.

Adam the finish carpenter fabricated & installed a custom wainscoting & trim beyond our expectations. Also, the kitchen cabinets were sent out to be repainted while painters painted the trim. Looks brand new.

This is the second time Kapura has done remodeling for us. We would recommend them to anyone.

Kapura should be your first choice.

FROM THE DESK OF  
**ALFRED BROOKS**

July 9, 2012

Charles Lyman  
Marketing  
Kapura General Contractors  
339 Cooke Street  
Plainville, CT 06062

Dear Charles,

I am writing to you to let you know how pleased I am with Kapura General Contractors. They are very professional and desired to get my home back to the way it was before the fire and better if possible. They did manage to make it better. It is like a new home. Even small details were taken care of to my satisfaction. I would definitely recommend Kapura to any one in need of their help.

Sincerely yours,



Alfred "Barney" Brooks



*Don & Frances Christensen*  
*18 Lost Brook Rd.*  
*W. Simsbury CT. 06092*  
Ph(860) 651-4582 / (860)677-1651 x 881  
Email: [dpchristensen@snet.net](mailto:dpchristensen@snet.net)

*Kapura General Contractors Inc.*  
*366 Farmington Ave.*  
*Plainville CT. 06062*

**Dear Bill,**

**Our special thanks to you and your team, for a great job they did on the rebuilding of our house. All of your employees went to great lengths to help us in a difficult time and we appreciate it very much. If you or any of your staff ever need a reference for any reason I would be more than happy to put something in writing recommending your service.**



*Don & Fran Christensen*



7/6/11

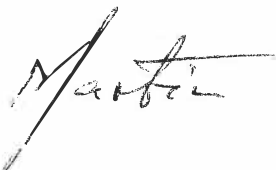
488 Griswold Street  
Glastonbury, CT 06033  
July 5, 2011

Bill Kapura  
Kapura Building Contractors, Inc.  
140 New Britain Avenue  
Plainville, CT 06062

Dear Bill:

My wife and I would like to thank you for all that you and your team have done to help us get back on our feet after the electrical fire at our home last December. As we watched the fire destroy part of our home, we had no idea what the road ahead of us would entail. John and Jonathan did a thorough job of guiding us each step of the way. Your collective kindness, courtesy, and professionalism helped to calm us throughout this five-month process of rebuilding and for this we are ever grateful.

Sincerely,

A handwritten signature in cursive script, appearing to read "Martin", with a long horizontal stroke extending to the right.

Martin Dienavs

6/23/11

Dear Servicemaster & Kapua  
Employees,

Thank you so much for  
the wonderful service you  
have provided! We can't thank  
you enough for the care &  
cleaning you have given our  
possessions & the overall  
professionalism & efficiency.  
While we sustained a personal

tragedy, your company has made  
it that much easier to cope  
with it.

We appreciate all your  
efforts & exceptional service!

The Monts Family  
Alvon

## Bill Kapura

---

**From:** vgrobinson@comcast.net  
**Sent:** Thursday, March 08, 2012 5:49 PM  
**To:** bill@kapurarestoration.com  
**Cc:** brian@kapurarestoration.com; collins, mike; jonc  
**Subject:** Testimonial-2G Talcott Glen

Bill and team!

As we approach the 11th hour of my restoration, I need to express my gratitude for the professionalism, patience, understanding, and timely and exceptional treatment from all of your staff, employees, sub contractors etc. while working on my condo. The coordination effort was more than I could have dreamed of. Jon, thanks for continuously checking in to give me the head's up on the next task and to ensure we were on the same page, neighbor!

Mike Collins and his team, Mike G, Dominique and Victor are professional, efficient, careful and excellent movers and cleaners. Can I hire them for fall cleaning? Claude installed the tin ceiling (and other assorted carpentry) amazingly with attention to detail. Jim and crew installed flooring in this angular condo with amazing speed and again with attention to detail. Keith and his crew, I think Eric and....made the place shine like never before. I don't think there was a speck of paint where there shouldn't have been and everywhere there should. The electrician came and went....and the lights are where they were and work! Did I miss anyone? Brian, thanks for estimating and re-estimating during my most challenging days.

I cant believe this is mostly all behind me. Thank you for making what can be a difficult and emotional time a 'glass half full' experience.

Many thanks to all!

Vivian Robinson

## Bill Kapura

---

**From:** Robin O'Neil [robin121019@yahoo.com]  
**Sent:** Friday, December 23, 2011 12:44 PM  
**To:** Shelly@KapuraRestoration.com  
**Cc:** George@KapuraRestoration.com  
**Subject:** O'NEIL SITE - MORRIS, CT

Dear Mrs. Kapura:

Ken and I want to thank you for the GREAT job your company did on rebuilding our Garage, which collapsed from the snow last January. This was a huge project, from the ground up, and there was additional work done on the house. The final project is JUST BEAUTIFUL. We want to thank, in particular, George Gelinas for all his help and especially for his patience throughout this whole process. Whenever an issue came up, (and there are always issues on a build of this size), he kept his word on fixing the problem. He has the perfect temperament for his position with Kapura, and is a definite asset to the company. All of the employees who worked on the project were honest, hard working, friendly, respectful and fun to have around. Our grandson even gave Dean a drawing of his backhoe. They all were JUST THE BEST!! I would not hesitate to recommend your company to anyone. I want to send you "before and "after" pictures to use in your advertising, but I have to get the "before" pictures off my old computer. I will do that as soon as I get the chance - hopefully this week or next.

KEN AND I WANT TO WISH EVERYONE AT KAPURA BUILDING & RESTORATION A VERY MERRY CHRISTMAS AND A HAPPY AND PROSPEROUS 2012.

Sincerely,

Roberta O'Neil