

Bill Kapura

From: Robin O'Neil [robin121019@yahoo.com]
Sent: Friday, December 23, 2011 12:44 PM
To: Shelly@KapuraRestoration.com
Cc: George@KapuraRestoration.com
Subject: O'NEIL SITE - MORRIS, CT

Dear Mrs. Kapura:

Ken and I want to thank you for the GREAT job your company did on rebuilding our Garage, which collapsed from the snow last January. This was a huge project, from the ground up, and there was additional work done on the house. The final project is JUST BEAUTIFUL. We want to thank, in particular, George Gelinis for all his help and especially for his patience throughout this whole process. Whenever an issue came up, (and there are always issues on a build of this size) , he kept his word on fixing the problem. He has the perfect temperament for his position with Kapura, and is a definite asset to the company. All of the employees who worked on the project were honest, hard working, friendly, respectful and fun to have around. Our grandson even gave Dean a drawing of his backhoe. They all were JUST THE BEST!! I would not hesitate to recommend your company to anyone. I want to send you "before and "after" pictures to use in your advertising, but I have to get the "before" pictures off my old computer. I will do that as soon as I get the chance - hopefully this week or next.

KEN AND I WANT TO WISH EVERYONE AT KAPURA BUILDING & RESTORATION A VERY MERRY CHRISTMAS AND A HAPPY AND PROSPEROUS 2012.

Sincerely,

Roberta O'Neil