

Bill Kapura

From: vgrobinson@comcast.net
Sent: Thursday, March 08, 2012 5:49 PM
To: bill@kapurarestoration.com
Cc: brian@kapurarestoration.com; collins, mike; jonc
Subject: Testimonial-2G Talcott Glen

Bill and team!

As we approach the 11th hour of my restoration, I need to express my gratitude for the professionalism, patience, understanding, and timely and exceptional treatment from all of your staff, employees, sub contractors etc. while working on my condo. The coordination effort was more than I could have dreamed of. Jon, thanks for continuously checking in to give me the head's up on the next task and to ensure we were on the same page, neighbor!

Mike Collins and his team, Mike G, Dominique and Victor are professional, efficient, careful and excellent movers and cleaners. Can I hire them for fall cleaning? Claude installed the tin ceiling (and other assorted carpentry) amazingly with attention to detail. Jim and crew installed flooring in this angular condo with amazing speed and again with attention to detail. Keith and his crew, I think Eric and....made the place shine like never before. I don't think there was a speck of paint where there shouldn't have been and everywhere there should. The electrician came and went....and the lights are where they were and work! Did I miss anyone? Brian, thanks for estimating and re-estimating during my most challenging days.

I cant believe this is mostly all behind me. Thank you for making what can be a difficult and emotional time a 'glass half full' experience.

Many thanks to all!

Vivian Robinson